AutoPay with ClickPay

Lifetime HOA Management has a partnership with ClickPay to process resident payments online and over the phone.

This article will provide a How-To Guide and some helpful tips when setting up AutoPay through ClickPay.

1. On the left-hand screen of your Homeowner Portal under Account History – Click on the "Pay Now" button. This will take you to your ClickPay account.

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2. Once you are on your ClickPay account you will choose "AutoPay" as referenced below.

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2000 Broadway . #5D		Charry account#	Sotup Aut	o Pay D Mid	wy My Statement	Eeo Cha
NEW YORK, NY 10024		Show account#	G Setup Aut		w My Statement	Mar Pee Cha
Balance Due	ap	avment of \$25.00	was Make A	L Nother Paym	ast Payment	ncel Last Paymer
		just made				
You are currently receiption	ving Paper Bill Edit					

- The Configure Payment Schedule allows you to set up your "AutoPay" per your preference and ensures it meets your communities' guidelines on when payments are due. AutoPay <u>DOES NOT</u> stop your community's delinquent policy.
 - The Fees Chart will break down the fees associated with payment.
 - Tips:
 - Make sure the Frequency is matched with your Communities Assessment Frequency



 When selecting the first day of the month ClickPay will <u>not</u> recognize the assessment posted the same day which will affect your AutoPay if you choose "Pay Full Amount" reference next line item 4.

Pay Now	Auto Pay	Cash Payments	\odot	ے Account	~
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Last payment o	of \$25.00 was processe	d on 03/27/2020 (manual paym	ent)		
AutoPay may 1) Pay differen 2) Pay differen	be set up separately fo nt types of charges from nt types of charges on o	r each type of charge: n different payment sources different dates or frequency			
-Send Payment Mastercarc	s From	~			
-Frequency- Monthly		~			
First Payment I 3/31/2020	Date	Process	on the Last day of each	n month	
O Until I	change or cancel				
O Until fo	ollowing number of pa	ayments have been processed			
O Until a	a selected date				
Amoun	t				
Pay the second secon	ne full amount ၇				

- 4. Once you choose your billing frequency you will need to select the amount.
 - Tips:
 - Pay Full Amount When choosing this option, you would need to choose a date to which your assessment is due and ensure that it is not on the 1st of the month as assessments are being posted on the 1st and will not reflect on ClickPay the same day. For example: if your assessment is due on the 1st of January and you choose the "Pay Full Amount" option then you would need to choose a payment date after the 1st and before the deadline.
 - **Pay a Fixed Amount** This can be scheduled on a date if it is before the deadline.



• Pay the full amount ?		
O Pay the full amount up to a maximum amount of	\$ 0.00	?
O Pay a fixed amount	\$ 0.00	?
Notifications		
Notify me before payment is processed	2 ~	
You are currently receiving Paper Bill Edit		
Return to Previous Page Apply to Proper	ty	

5. Once you select "Apply to Property", you will be taken to the confirmation screen, you will enter your initials to confirm your AutoPay.

Confirmation	×
Please enter yours initials to confirm your understa 1) I understand AutoPay is currently setup and wish time payment	nding n to submit a one
Initial Here *	
Proceed	
Cancel	

