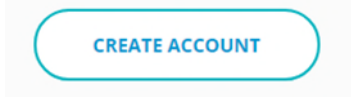
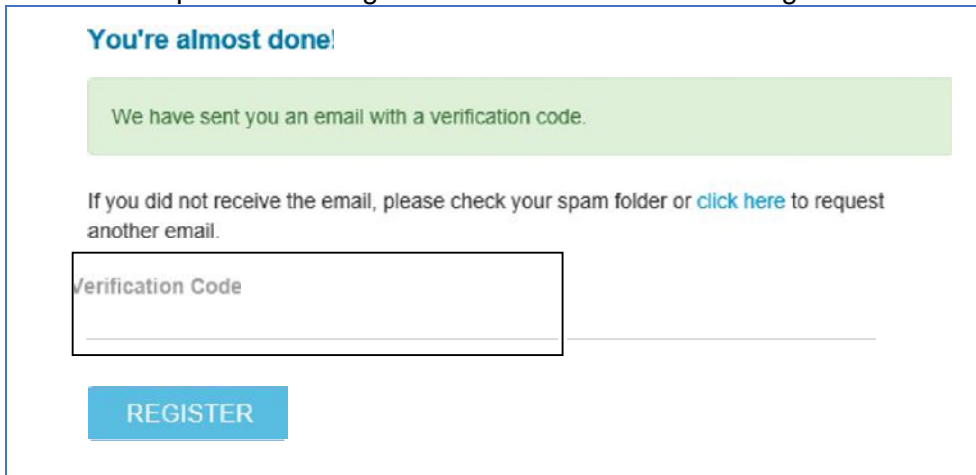


Register for the Resident Portal

1. Visit your Connect Resident Portal website address
2. Scroll down the page to the Resident Access section and click “Create Account”



3. Fill in your first and last name, email address. Click the “Register” button to continue.
4. You will receive an email from residentportal@rp.connectresident.com titled “Complete your registration” which contains a verification code. Make sure to check your spam folder if an email is not received. **This code is set to expire 10 minutes after it is sent.**
5. Input your verification code and click “Register” to continue.
6. Create a password using the criteria below and click “Register”. You will arrive at the Resident



You're almost done!

We have sent you an email with a verification code.

If you did not receive the email, please check your spam folder or [click here](#) to request another email.

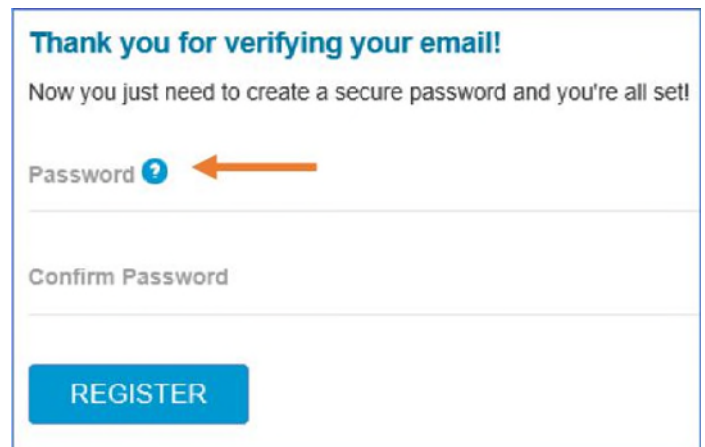
Verification Code

REGISTER

Portal login page upon success. Use your email address and newly created password to log in.



Password Criteria:

- Minimum of 8 characters in length
- 25 characters maximum
- Password must have at least one uppercase letter, at least one lowercase letter, at least one number, at least one special character (! @ # \$ % ^ & *)



Thank you for verifying your email!

Now you just need to create a secure password and you're all set!

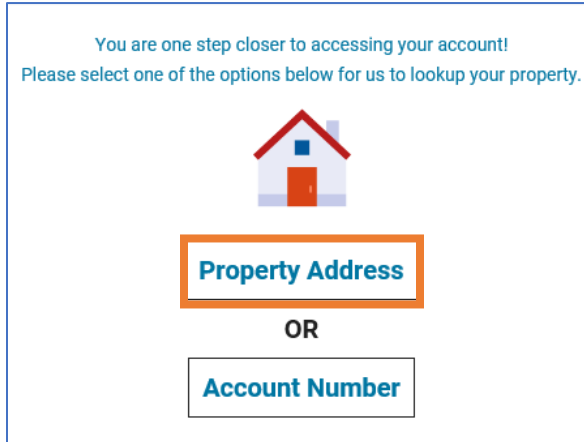
Password  

Confirm Password


REGISTER

Resident Portal – Registration Guide

1. Once registered, log in to the Resident Portal and accept the Terms and Conditions.
2. A pop-up will appear. Select “Property Address” to find your property. **Please note that lookup by Account Number is not available in Minnesota.**



You are one step closer to accessing your account!
Please select one of the options below for us to lookup your property.

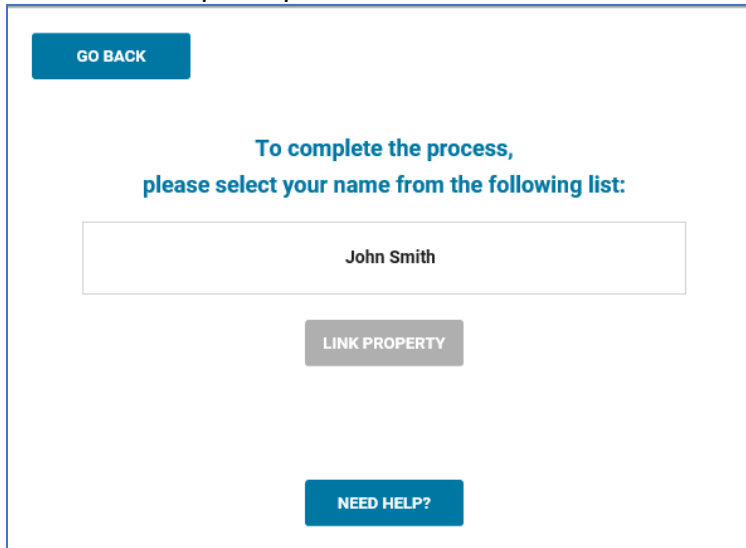


Property Address

OR

Account Number

3. Fill out the form and click “Submit”.
4. Click on your name from the list and click “Link Property”. If there is no option to select yourself, click “Need Help” to speak with a Care Center associate.



GO BACK

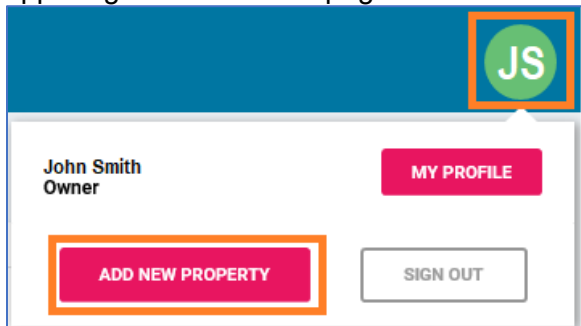
To complete the process,
please select your name from the following list:

John Smith

LINK PROPERTY

NEED HELP?

5. Own multiple properties managed by FirstService Residential? Click on the profile bubble in the upper right corner of the page and select “Add New Property” to repeat the process.



JS

John Smith
Owner

MY PROFILE

ADD NEW PROPERTY

SIGN OUT

Receive Assistance Registering or Linking Properties

If at any point in the process you experience difficulties during registration or while trying to link your properties, please reach out to our Care Center for assistance anytime, day or night at **952-277-2716**.

System Requirements:

Compatible Browsers: Chrome, Edge, Firefox, Internet Explorer, and Safari.
Compatible Devices: Desktop, laptop, tablet and mobile device.

Resident Portal Apps: Available in the Google Play and Apple App Store.